

State Health Society, Punjab
National Health Mission
(PUNJAB GOVT. UNDERTAKING)



MISSION DIRECTOR , NHM PUNJAB
PARYAAS BHAWAN SEC-38-B, CHANDIGARH
Tel.No. 0172-4012011, 4012012

TENDER FOR SUPPLY 20500 GSM
MOBILE CONNECTIONS AND 6842 GSM/VOLTE
CONNECTIONS UNDER NHM



OFFICE OF MISSION DIRECTOR, NATIONAL HEALTH MISSION, PUNJAB
PRAYAAS BHAWAN, SEC-38 B CHANDIGARH, Tel. No. 0172-4012011, 4012012

NOTICE INVITING TENDER FOR MOBILE PHONE CONNECTIONS.

Bid Ref.No. MD/NHM/Pb/18/ _____ dated

1. Mission Director, NHM, Punjab hereby invites sealed bids from the Mobile Service Providers in the State of Punjab for supply of Mobile Phones Connections as under:

Description of Item	Quantity Required	EMD (Amount in Rs.)
Mobile Phone connections (Voice connectivity on GSM)	20500	7,50,000/-
Mobile Phone connections (Voice + Data (3G/4G) connectivity on GSM/Volte/LTE)	6842	2,50,000/-
Total		10,00,000/-

2. The Service Provider is free to bid for both the requirements or for a single requirement as per their eligibility. The price for each of the above requirement will be evaluated separately; hence there will be two L1 participants.
3. A complete set of bidding documents specifying eligibility criteria, specifications and other terms and conditions applicable for the above procurement may be obtained from O/o Mission Director, NHM-Punjab, as per address mentioned above from **27.06.2018 to 06.07.2018 between 10.00 a.m. to 4.00 p.m.** on any working day upon payment of Rs. 1000/- towards Tender document cost in cash or Demand Draft payable in favor of **“State Health Society, Punjab”** payable at Chandigarh.
4. Tender document can be obtained through post by sending a Demand Draft of Rs. 1200/- in favor of **“State Health Society, Punjab”** payable at Chandigarh. The request in this regard may be addressed to Mission Director, NHM on the above address. However, NHM will not be responsible for any postal delays on either side. The tender document can also be downloaded from official website http://www.pbnrhm.org/tenders_final.aspx. In case the downloaded tender document is used for submission of bids, the tenderer has to submit along with tender a Demand Draft in favor of **“State Health Society, Punjab”** payable at Chandigarh for Rs. 1000/- towards tender document cost. The tender not accompanied by tender document cost or EMD prescribed in the tender document will be straightway rejected.

5. The tender invited will be received till 12:00 P.M. on 09.07.2018 and will be opened by the Committee in Committee Room on the same day i.e. 09.07.2018 at 01:00 P.M. in presence of the authorized representatives of the bidders. The representatives attending the bid opening proceedings must tender an authorization letter from the bidders.
6. All the requisite documents must be attached with the bid submitted. No further opportunity will be given for submitting any document after the opening of bid and bids will be evaluated on the basis of documents submitted along with bid.
7. The bidders who prefer to obtain tender document from web site are advised to browse the official web site regularly before the opening of tender for any amendments/latest up-dates.
8. If any application as mandated by MOH&FW needs to be activated by the Service Provider, for which reasonable cost shall be given to the Service Provider by the department as mutually agreed.
9. In any case the tender opening day is declared a holiday for the Punjab Govt. offices than the next working day will be treated as receipt and opening day at the same time & venue.
10. Mission Director, NHM, Punjab reserves the rights to accept/reject any or all the bid(s) without assigning any reason.

**MISSION DIRECTOR
NHM, PUNJAB.**

TENDER DOCUMENT SALE PARTICULARS

Issued to: _____ **on** _____

Against Cash/Receipt no./DD No. _____ **Dated:** _____ **Amounting to Rs.** _____

Issued by post / by hand. Request Particulars: Letter No. _____ **dated** _____

Procurement Branch Signature: _____



**OFFICE OF MISSION DIRECTOR, NATIONAL HEALTH MISSION, PUNJAB
PRAYAAS BHAWAN, SEC. 38 B CHANDIGARH, Tel.No. 0172-4012011, 4012012**

Bid Ref. No. -

Date of commencement of Sale of Bidding documents : 27.06.2018

Last date for Sale of Bidding Documents : 09.07.2018

Pre Bid Conference : 03/07/2018 at 11:00AM

Last date & time for receipt of Bids : 09.07.2018 by 12:00 PM

Time & date of opening of Bids : 1:00 PM on 09.07.2018

Place for opening of bids & Pre Bid conference. Committee Room, NHM, 5th Floor, Paryaas Bhawan, Sec-38 B, Chandigarh

Address for Communication : Mission Director, State Health Society, Punjab, NHM, 5th Floor, Paryaas Bhawan, Sec-38B, Chandigarh.

TENDERS FOR SUPPLY OF APPROX 27342 (20500+6842) MOBILE PHONE CONNECTIONS FOR PROGRAMME OF NHM IN THE STATE OF PUNJAB

Section-I: Eligibility Criteria and Terms & Conditions

1. Sealed Bids in two separate covers (Technical bid and Price bid) in duplicate will be received till **09.07.2018** by the Mission Director, NHM, Punjab, Chandigarh for the Mobile Connections (As per schedule of requirement attached as **Annexure-II**).

2. **Qualification Criteria for Eligible Bidders:**

The bidder shall be GSM Mobile Service Provider operating in the State of Punjab and having 90% or more coverage area in Punjab or their Authorized agents for 20500 connections requiring only voice connectivity.

The bidder shall be GSM/Volte/LTE Mobile Service Provider operating in the State of Punjab and having 90% or more coverage area in Punjab or their Authorized agents for 6842 connections requiring only Voice + Data 3G/4G connectivity.

Bids of bidders quoting as authorized representative of the original Mobile Service Provider can be considered, provided the bidder furnishes a legally enforceable authorization from the Original Mobile Service Provider in the prescribed form (**Annexure- V**).

3. Bidding documents may be obtained from the above office between 10:00 a.m. to 4:00 p.m. on all working days either in person or by post.
4. Bidder should read all the terms and conditions of the bid document properly before submitting the tender.
5. The Average Annual Turnover of the bidder in the preceding 3 years (2014-15, 2015-16 & 2016-17) should not be less than 50 Crores and a turn over certificate in original as per **Annexure-I** duly attested by the authorized person signing the Tender must also be attached with the bid.
6. A sum of Rs. **7,50,000/-** (Rs. Seven Lakh Fifty Thousand Only) must be deposited by the bidder as Earnest Money Deposit for the Service Provider bidding for 20,500 Mobile Phone Connections in the shape of Demand Draft in favor of **State Health Society, Punjab** payable at Chandigarh.
7. A sum of Rs. **2,50,000/-** (Rs. Two Lakh Fifty Thousand Only) must be deposited by the bidder as Earnest Money Deposit for the Service Provider bidding for 6,842 Mobile Phone Connections in the shape of Demand Draft in favor of **State Health Society, Punjab** payable at Chandigarh.
8. The Demand Draft of EMD must accompany the technical tender, without which the tender will not be considered. The said amount will be forfeited if any successful tenderer fails to execute the contract or fails to furnish Performance Security within the stipulated period.
9. Bids will be opened in the presence of bidders/their representatives who prefer to attend on the specified date and time.
10. At any time prior to the date of submission of bid, NHM may, for any reason, whether at its own initiative or in response to a clarification requested by a prospective bidder, modify the bidding document by an amendment. All prospective bidders who have received the bidding document will be notified of the amendment in writing/online up-dation and that will be binding on them. In order to allow reasonable

time, for taking the amendment into account, NHM may at its discretion, extend the date and time for submission of bids.

11. The bid and all correspondence and documents shall be in English Language.
12. Interested eligible bidders may obtain further information from the office of the NHM.
13. The bidder firm should not have been blacklisted/debarred by any State Government Organization or Central Government Organization. The bidder should also submit an **Affidavit** that the bidder has not been blacklisted/debarred by any State Govt./Central Govt. Organization (as per format provided at **Annexure-VII**).
14. The bidding organization should have at least three financial years Market Standing and proof of the same must also be attached with the tender.
15. Rates should be quoted at F.O.R destination which will be at O/o Mission Director-NHM, Pb, 5th Floor, Sector 38-B, Chandigarh.
16. Offers are to be submitted in two separate envelopes super scribed as “Technical Tender” and “Financial Tender”.
17. Any tender which is not on the proper tender form, will not be considered.
18. Tender received after the time and date specified for receipt of tenders will not be entertained.
19. Contract once concluded shall be valid for 24 months from date of issuance of Award.
20. In complete or conditional offer incorporating price maintained and force majeure etc. will not be entertained.
21. No Value Added Service will be activated on any number, unless and otherwise there is a written request from State Health Society, Punjab.
22. In case of tie among two or more bidders, then sealed discount shall be invited from the tied bidders and the lowest bid shall be the L-1.
23. In case of Loss of SIM card and Non-functioning of the SIM card Service Provider will be responsible for providing new SIM card free of cost to the user. Service provider will provide a local contact in each district.
24. The quantity of mobile connections mentioned in the schedule of requirement is tentative quantities and can be increased / decreased by 25%..
25. Bidder shall provide temporary barring of numbers, which are not being in use.

Section-II: Procedure for Submission of bids

TECHNICAL BID (COVER A)

1. The bidder should furnish, along with bid, the following for the items tendered in a separate cover hereafter called “Cover A”.
 - (a) Tender Document fees receipt if purchased in cash or Demand Draft payable in favor of “**State Health Society, Punjab**” payable at Chandigarh.
 - (b) Bid Security (Earnest Money Deposit) should be deposited in the form of Bank/Demand Draft drawn in favor of State Health Society, Punjab payable at Chandigarh.
 - (c) Duly attested photocopy of License for providing GSM Mobile Service or Volte Mobile Service as the case may be in the State of Punjab as applicable.
 - (d) Documentary evidence for the constitution of the bidding organization/firm such as Memorandum and Articles of Association, Partnership deed etc. with details of the Name, Address, Telephone Number, Fax No., Email address of the firm and of the Managing Director/Partners/ Proprietor.
 - (e) Authorization like power of attorney, resolution of board, for the senior officer of the company who has signed the tender documents and the bid. In case of partnership firm authority like Power of Attorney for the partner who has signed the bid and in case of sole proprietorship the bid should be signed by the sole proprietor.
 - (f) Details of other institutional orders executed by the bidder during last three financial years.
 - (g) Annual Turnover Certificate for last 3 financial years in the format given in **Annexure-I** certified by the authorized person signing the Tender (original).
 - (h) Copies of Latest Service Tax Returns/GST Returns.
 - (i) Declaration Form in **Annexure-IV** for acceptance of all Tender Conditions.
 - (j) In case where the bidder is Authorized Agent, the Authorization Form as per **Annexure-V** must be attached with the bid.
 - (k) The bidder shall submit a Checklist (**Annexure-VIII**) for the list of documents enclosed with their page number. The documents shall be serially arranged as per this Check List and shall be securely tied or bound.
 - (l) The bidder should also provide an undertaking in regard to the network coverage in the State of Punjab i.e. area covered and area which is not covered by the mobile services.
2. The above documents should be submitted in a separate cover super scribed as “Cover A”, Tender for Supply of Mobile Connections 20500/6842/27342 for Programme of NHM in the State of Punjab due on **09.07.2018 at 12:00 PM** addressed to the Mission Director, NHM, 5th Floor, Prayaas Bhawan, (Punjab)

PRICE BID-COVER-“B”

3. Bid should be clearly typewritten and every correction in the bid should invariably be attested with full signature by the bidder with date, failing which the bid will be ineligible for further consideration. There should be no overwriting/Corrections with fluid.
4. The rate quotation of the quoted item should be submitted in a separate sealed cover super scribed as **“COVER-B”– Tender for supply of Mobile Connections 20500/6842 for NHM Programme in the State of Punjab due on 09.07.2018 at 12:00 PM.**
5.
 - a) The rate should be quoted as per Bid Form, **Annexure-IX.**
 - b) The bidder is strictly prohibited to change/alter specifications.
 - c) Each page of the price bid should be duly signed by the bidder with office seal.

“Cover-B” should also be addressed to the Mission Director, NHM, Prayaas Bhawan, 5th Floor, Sector-38B, Chandigarh.

PROCEDURE FOR SEALING AND SUBMISSION OF BIDS

6. The **Cover A & Cover B in duplicate** should be separately sealed, and both these covers shall be kept in a sealed cover. The bids should reach the **Mission Director, NHM, Prayaas Bhawan, 5th Floor, Sector-38B, Chandigarh** on or before the date and time specified. **The Covers should be sealed and submitted as per following procedure:**

Technical Bids (cover “A” Original) Sealed envelop
Price Bids (Cover “B” Original) Sealed envelop

Both the above separately sealed covers should be put in one single Sealed Envelope and Super Scribed as Original Bid Cover A and Cover B of **Tender for supply of Mobile Connections for NHM Programme in the State of Punjab due on 09.07.2018 at 12:00 P.M.**

Similarly Technical Bid (Cover “A”) duplicate Sealed envelope and Price Bid (Cover “B”) duplicate sealed envelope should be put in one single envelop and super scribed as Duplicate bids Cover A and Cover B of **Tender for supply of Mobile Connections for NHM Programme in the State of Punjab due on 09.07.2018 at 12:00 P.M**

Both the above envelops i.e. Original Bid and Duplicate bid should be put in one single envelop super scribed as **Tender for supply of Mobile Connections for NHM Programme in the State of Punjab due on 09.07.2018 at 12:00 P.M Original** and Duplicate.

Bids will be opened on the date and time specified in the presence of the representatives of the bidders who prefer to attend bid opening.

Cover “B” of the bidders meeting eligibility criteria, evaluated on the basis of the details furnished by the bidders in Cover “A” will alone be opened and the date and time for opening of Cover “B” will be intimated to only such eligible/short listed bidders.

The cover A&B along with outer cover should be supplied in duplicate. It should be subscribed on the each envelop original and duplicate. The original and duplicate bid should carry both cover A & cover B as per the procedures specified above. Only original bids will be opened. The duplicate bids will be kept in the sealed cover till the execution of the contract. In case of any discrepancies arising the duplicate envelop will be opened in presence of a committee. The notification for opening of duplicate bid will be made to the bidder inviting to join the duplicate bid opening process. In case the bidder does not turn up on the bid opening day, the committee will open the bids and its decision will be final.

NOTE: - ANY BID WHICH IS NOT SUBMITTED IN DUPLICATE IN ACCORDANCE WITH THE ABOVE PROCEDURE SHALL BE REJECTED.

Section-III: Procedure for Evaluation of bids

- 1) **Technical Bid Cover “A”:** On the basis of the documents submitted by the bidder in cover “A” the committee will check whether the bidder meets the eligibility criteria and whether the offer of the bidder meets the requirements of the tender.
- 2) **Price Bids Cover “B”:** The price bid of the bidders meeting the eligibility criteria as per documents submitted in cover “A” will be evaluated as under:

The bidder is required to quote the monthly charges for each category of connection and their price will be evaluated on the basis of the average Price for all the categories as detailed below:-

For 20500 connections (Category I)

(Amount in Rs.)

SN	Number Required	Services Required	Monthly Rate (Including GST)	Total Monthly Price
1	20,500	<ul style="list-style-type: none"> • Unlimited Local Outgoing Calls within the circle • Activation of caller tune to be provided by the department from time to time on 20500 numbers. 		20500 X Rate
	20,500	Total		

Average Price = Total Price for all categories/20500

For 6842 Connections (Category II)

SN	Number Required	Services Required	Monthly Rate (Including GST)	Total Monthly Price
1	6000	<ul style="list-style-type: none"> • Unlimited Local Outgoing Calls within the circle • 5GB Monthly Data of 3G/4G speed as per availability • After to usage of 5GB data within the month by the user the data should be available on the number at throttle speed of the Service Provider • In case the user has not used the full quota of 5GB in a month the unused data should be carried forward and added to the next month's allocation of 5GB and this circle shall keep on going. 		6000 X Rate
2	354	<ul style="list-style-type: none"> • Unlimited Local Outgoing Calls within the circle 5GB Monthly Data of 3G/4G speed as per availability. • After to usage of 5GB data within the month by the user the data should be available on the number at throttle speed of the Service Provider • In case the user has not used the full quota of 5GB in a month the unused data should be carried forward and added to the next month's allocation of 5GB and this circle shall keep on going. 		354 X Rate

		(To be given to Block level)		
3	338	<ul style="list-style-type: none"> • Unlimited National Outgoing Calls • Monthly 30 GB Data • After to usage of 30GB data within the month by the user the data should be available on the number at throttle speed of the Service Provider • In case the user has not used the full quota of 30GB in a month the unused data should be carried forward and added to the next month's allocation of 30 GB and this circle shall keep on going. 		338 X Rate
		(To be given to District level)		
4	150	<ul style="list-style-type: none"> • Unlimited National Outgoing Calls • Monthly 30 GB Data • After to usage of 30GB data within the month by the user the data should be available on the number at throttle speed of the Service Provider • In case the user has not used the full quota of 30GB in a month the unused data should be carried forward and added to the next month's allocation of 30 GB and this circle shall keep on going. • 300 SMS per month 		150 X Rate
	6,842	Total		

Average Price = Total Price for all categories/6842

Note: Free Outgoing calls include all the calls i.e. within network, outside network, to any mobile and to land line phone with in the circle and nationally (means users shall be able to call Nationally from anywhere within India, which further clarifies that National Roaming is also required on these numbers) for 488 numbers as mentioned above. The monthly charges will be the basis for the comparison of the Financial Quotes.

Note: The Price quoted by all the Service Providers for 20500 connections will be compared separately and L-1 Service Provider will be decided under this category.

Note: The Price quoted by all the Service Providers for 6842 connections will be compared separately and L-1 Service Provider will be decided under this category.

Note: The Service Provider is free to quote for 20500 connections or for 6842 connections or can quote for both the categories separately.

Note: After usage of allocated monthly data within month by the user, the data should be available on the number at throttle speed of the service provider means the data availability on each number should not be compromised. In case the user has not used the full quota of monthly allocated data, the unused data should be carried forward and added to the next month's allocation and this circle shall keep on going

Note: Company should activate the caller tune to be provided by the department from time to time to 20,500 Mobile numbers of Category I.

Note: The billing cycle should be from 1st to 30th of the month.

Section-IV: OTHER TERMS AND CONDITIONS

BID SECURITY (EARNEST MONEY DEPOSIT)

1. Each bid must be accompanied with a bid security (EMD) for the amount indicated against the each item in schedule of requirements (**Annexure-II**) in the form of Demand Draft favoring State Health Society-Punjab, payable at Chandigarh. **Bid Security submitted in any other form will not be accepted.** Any bid submitted without Bid Security in accordance with this clause will be rejected. The Bid Security amount of the successful bidder will be retained by NHM till the completion of the tender process/period. The Bid Security of unsuccessful bidder would be returned after finalization of the tender. The Bid Security amount will not carry any interest. If the successful bidder fails to execute the agreement and or deposit the Performance Security (Security Deposit) within the specified time, or withdraws his bid within the validity period of the bid, this bid security amount will be forfeited. No exemption is available to any organization from submission of bid security and bids not accompanied by the requisite bid security will be rejected out rightly.

PERFORMANCE SECURITY (SECURITY DEPOSIT)

2. The Successful bidder shall within 14 days of the issuance of Notification of Award submit Performance Security Deposit equivalent to Rs. 15.00 Lakh (Fifteen Lakh only) for 20,500 connections or Rs. 5.00 lakh (Five Lakh Only) for 6,842 connections. The Performance Security shall be denominated in Indian Rupees and shall be in one of the following forms (a) An irrevocable bank guarantee issued by a nationalized/ scheduled bank located in India in the format provided in the Bidding Document (**Annexure –VI**) ; or (b) Bank Draft/Demand Draft drawn in favor of “State Health Society”, Punjab payable at Chandigarh. This performance security amount will be refunded after satisfactory completion of contract period. The performance security amount will not carry any interest, if provided in the shape of DD. However, if provided in shape of Bank Guarantee the validity of Bank Guarantee should be 60 days beyond the contract period, the Bank Guarantee valid for a shorter period will be considered as major deviation and could lead to termination of contract and forfeiture of EMD.

In addition to other penal action if the supplier fails to perform the services as per terms and conditions of contract, it will lead to termination of the contract and the Performance Security amount will be forfeited.

PERIOD OF VALIDITY OF BIDS

3. Price Quoted should be valid for 90 days from the opening of the Technical bids (Cover "A). A bid valid for a shorter period will be rejected as non-responsive. NHM will make every endeavor to finalize the bids in the original validity period of the bids. However, if for any reason, NHM is not able to finalize the tender within the original validity period of the bids, NHM may solicit the bidders consent for an extension in the period of bid validity. A bidder may refuse the request without forfeiting their bid security.
4. The quantity mentioned is only the tentative requirement and may be increased or decreased by 25% as per the decision of the Mission Director, NHM.
5. No bid conditions like "AT CURRENT MARKET RATES" shall be accepted. No handling, clearing, transport charges etc., will be paid. The deliveries should be made as stipulated in the purchase order placed with successful bidders.
 - (a) If at any time during the period of contract, the price of tendered items is reduced or brought down by any law or Act of the Central or State Government or by the bidder himself, the bidder shall be morally and statutorily bound to inform the Mission Director, NHM, Punjab, Chandigarh immediately about such reduction in the contracted prices. The Mission Director, NHM, Punjab, Chandigarh is empowered to unilaterally effect such reduction as is necessary in rates in case the bidder fails to notify or fails to agree for such reduction of rates.
6. The rates quoted and accepted will be binding on the bidder for the stipulated period and on no account any increase in the price will be entertained till the completion of the tender period.

No bidder will be allowed at any time on any ground whatsoever to claim revision of or modification in the rates quoted by him. The representation of the bidder that clerical error, Typographical error etc. has been committed in the bid and request for revision shall not be considered after opening of the bid. Conditions such as "SUBJECT TO AVAILABILITY" "SUPPLIES WILL BE MADE AS AND WHEN SUPPLIES ARE RECEIVED" etc., will not be considered under any circumstances and the bids of those who have placed such conditions shall be treated as incomplete and such bids, shall be summarily rejected.

NOTIFICATION OF AWARD

7.
 - (a) The Purchaser will award the Contract to the successful Bidder whose bid has been determined to be Responsive/Substantially Responsive and has been determined as the lowest evaluated bid, provided further that the Bidder is determined to be qualified to perform the Contract satisfactorily.
 - (b) The purchaser will issue notification of award to the lowest evaluated bidder which will tantamount to formation of Contract and will be governed by all the terms and conditions stipulated in this Bid document.

ACCEPTANCE OF TENDER

8. The Mission Director, NHM, Punjab reserves the right to reject the tenders or to accept the tenders for the supply of all connections without assigning any reason.

9. The acceptance of the tender shall be communicated to the bidder in writing/uploaded on the website.

DELIVERY CONDITIONS

10. Delivery is F.O.R. Destination at O/o Mission Director, Prayas Building Sector 38 B, Chandigarh in the State of Punjab within 40 days from the issuance of Award.
(i) The successful bidder shall be responsible for providing mobile number portability on all the existing numbers.
(ii) All the new connections shall be provided in a series.
11. If the supplier fails to execute the purchase order within the stipulated time, the NHM, Punjab, Chandigarh is empowered to make emergency purchases and claim the difference in total cost from the supplier in addition to other penal remedies.
12. The deliveries shall be made strictly as per the purchase order.

VALIDITY OF RATES AFTER ACCEPTANCE OF TENDER

13. The rates quoted for services in r/o Successful bidder shall be valid for 24 months from the date of issuance of Notification of Award”.

CONTINUANCE OF SERVICE:

14. The maximum monthly bill for a month should not exceed the fixed monthly amount per connection/user. State Health Society, Punjab will be liable for making the payment up to the maximum monthly charges quoted on the respective numbers.

FUTURE APPLICATION UPDATION OF MOBILE HAND SETS:

15. The Successful bidder will be responsible for getting the Mobile Sets updating from time to time in future in case of any application updating without any extra cost throughout Contract Period.

PAYMENT PROVISIONS

17 A) Payment of Monthly bills:

The service provider shall raise monthly consolidated bill for all the connections and submit the same to the NHM (HQ) before 7th of the following month. 100% Payment will be made by the NHM (HQ) within 15 days from the submission of bill on the condition that the Services are found to be satisfactory.

18. LIQUIDATED DAMAGES

Subject to force majeure conditions, if the Supplier fails to perform the services within the scheduled delivery period, Liquidated damages at 0.5 percent of the purchase order price per week or part thereof

will be levied for the delayed period, subject to maximum of 10 percent of the Purchase order price. Once the maximum levy is reached the purchaser may consider termination of the Contract.

PENALTIES

19. Furnishing of any wrong information, declaration, forged documents or false affidavit by the bidder to win the tender may lead to forfeiture of EMD/Performance Security submitted by such bidder and the bidder may also be Blacklisted for participating in any tender floated by the NHM either permanently or for a specified period of time as deemed fit by the Mission Director, NHM, Punjab, Chandigarh.
20. If the successful bidder fails to execute the award and /or deposit the required performance security deposit within the time specified or withdraws his tender after the intimation of the acceptance of his tender has been sent to him owing to any other reasons, he is unable to undertake the contract, his contract will be cancelled and the Earnest Money Deposited by him along with his tender shall stand forfeited to the NHM-Pb., Chandigarh. and he will also liable for all damages sustained by the NHM by reasons of breach such as failure to provide services not conforming to the tender specifications, including the liabilities to pay any differences between the prices accepted by him and those ultimately paid for the procurement of the services concerned. Such damages shall be assessed by the Mission Director, NHM, Punjab, Chandigarh whose decision is final in the matter. **The Earnest Money Deposit/ Performance Security of the bidder may also be forfeited in case the bidder submitted any wrong information/Affidavit in the bid.**
21. If the supplier fails to perform the services within the stipulated delivery period or within any extension period granted by the Purchaser, the purchaser will be at liberty to terminate the Contract without prejudice to any other Rights that the purchaser may have against the supplier as per provisions of the Contract.
22. The Mission Director, NHM-Punjab, Chandigarh will be at liberty to terminate without assigning any reasons thereof, the contract either wholly or in a part on 30 days' notice. The bidder will not be entitled for any compensation whatsoever in respect of such termination.
23. Non-performance of contract provisions may disqualify the successful bidder to participate in the tender for the next five years

FORCE MAJEURE

24. Force Majeure means an event beyond the control of the supplier and not involving the supplier's fault or negligence and not foreseeable. Such event may includes but are not limited to, acts of the purchaser either in its sovereign of contractual capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes. If a Force Majeure situation arises, the Supplier shall promptly notify the Purchaser in writing of such condition and the cause thereof. The Purchaser shall evaluate the situation and may at its discretion extend the Supplier's time for performance, with or without liquidated damages, in which case the extension shall be ratified by the parties by amendment of Contract. Unless otherwise directed by the Purchaser in writing, the Supplier shall continue to perform its obligations under the Contract as far as is reasonably practical and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event.

SAVING CLAUSE

25. No suit, prosecution or any legal proceedings shall lie against NHM, or any person for anything that is done in good faith or intended to be done in pursuance of tender.

26. In the event of any dispute arising out the tender such dispute would be subject to the jurisdiction of the Civil Court within the Chandigarh.

ANNUAL TURN OVER STATEMENT
(To be submitted in original)

The Annual Turnover of M/s _____ for the past three financial years are given below and certified that the statement is true and correct.

Sr. No.	Year	Turnover (Rs. in Crores)
1.	2014-15	
2.	2015-16	
3.	2016-17	
	Total =	

Average Annual Turnover -Rs. _____ Crores.

Date: Signature of Authorized Person signing the tender (Name in Capital)

SCHEDULE OF REQUIREMENTS

Sr. No.	Description of Equipment	Qty. required	Delivery Schedule
1.	Mobile Connections GSM	20500 approximately	Delivery at O/o NHM-Pb., Paryaas Building, Sector 38 B, Chandigarh
2.	Mobile Connections GSM/Volte/LTE	6842 approximately	

PROFORMA FOR PERFORMANCE STATEMENT

(FOR A PERIOD OF LAST 3 FINANCIAL YEARS) Name of bidder

Order Placed by (Full Address of Purchaser/ consignee)	Order Number and Date	Description and quantity of ordered Connections	Value of Order (Rs.)	Date of completion of Contract		Remarks indicating reasons for delay if any	Have the services been functioning Satisfactorily attach documentary proof) **
				As per contract	Completed. date		
1	2	3	4	5	6	7	8

Signature and Seal of the Tenderer: _____

**** The documentary proof will be certificate from the consignee/end user with cross reference of order no. and date in the certificate along with a notarized certificate authenticating the correctness of the information furnished. If at any time, information furnished is proved to be false or incorrect, the Earnest Money / Performance Security furnished will be forfeited and the bidder may be blacklisted/ debarred either indefinitely or for period as deemed fit by Mission Director, NHM**

DECLARATION FORM

I/We _____ have our _____ office at _____ do declare that I/We have carefully read all the conditions of bid document and hereby agree to all the conditions and abide by all the conditions set form therein, for the supply to Govt. Institutions.

Signature: Date: Name of the Organization and Address:

SERVICE PROVIDER'S AUTHORIZATION FORM

No. _____ Dated _____

To

Dear Sir, Bid Ref. No. _____

We _____ who are established and reputable service providers of _____ having company outlets at _____ Registered office at _____ possessing License No. _____, dated _____, valid up to _____ (copy enclosed) do hereby authorize M/s _____ (Name and Address of Representative) to submit a bid, and subsequently negotiate and sign the contract with you against the above mentioned tender.

No company or Firm or individual other than M/s _____ are authorized to bid, negotiate and conclude the contract in regard to this business against this specific tender.

We hereby extend our full guarantee and warranty as per the tender conditions for the services offered for supply against this invitation for bid by the above firm.

Yours faithfully,

PERFORMANCE SECURITY FORM

To: (Name of Purchaser)

WHEREAS..... (Name of Supplier) hereinafter called "the Supplier" has undertaken, in pursuance of Contract No..... dated..... 20... to supply..... (Description of Goods and Services) hereinafter called "the Contract".

AND WHEREAS it has been stipulated by you in the said Contract that the Supplier shall furnish you with a Bank Guarantee by a recognized bank for the sum specified therein as security for compliance with the Supplier's performance obligations in accordance with the Contract. AND WHEREAS we have agreed to give the Supplier a Guarantee: THEREFORE WE hereby affirm that we are Guarantors and responsible to you, on behalf of the Supplier, up to a total of..... (Amount of the Guarantee in Words and Figures) and we undertake to pay you, upon your first written demand declaring the Supplier to be in default under the Contract and without cavil or argument, any sum or sums within the limit of (Amount of Guarantee) as aforesaid, without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

This guarantee is valid until theday of.....20.....

Signature and Seal of Guarantors.....
.....
Date.....20.....
Address:.....
.....

PROFORMA OF AFFIDAVIT REGARDING BIDDER NOT BLACKLISTED/DEBARRED

I _____ S/O,W/O _____,
(Designation of Deponent) of (name and complete address of the bidder firm) is authorized signatory of the firm (Name of the bidder firm) , do hereby solemnly affirm and declare as under:-

That the firm (Name of the firm) or its Directors/Partners/Owners have not been blacklisted or debarred by any Govt. undertaking.

DEPONENT

VERIFICATION

Verified that the contents of the above affidavit are true to my knowledge and belief and nothing has been concealed therein.

DEPONENT

ANNEXURE –VIII CHECK LIST FOR TECHNICAL BID IN “COVER-A”

Sr. No.	Particulars 1	Yes/ No/ NA	Page No.	Remarks
1.	Duly signed & Stamped copy of Tender Document			
2.	EMD in the form of DD shall be kept in an envelope			
	- For 20500 connections			
	- For 6842 connections			
3.	List of items quoted.			
4.	Annual turnover statement as per Annexure-I			
5.	Performance Statement as per Annexure-III given in Tender document with copies of Client Satisfactory Certificate and Purchase orders.			
6.	List of Service Centers in the State of Punjab			
7.	Authorization to a responsible officer of the organization for signing bid documents.			
8.	Documentary evidence for the Constitution of the firm			
9.	Annual turnover statement for the last 3 years			
10.	Copies Income Tax Returns			
11.	Declaration form In Annexure-IV for acceptance of all tender conditions.			
12.	Affidavit that Bidder is not blacklisted/debarred by any Govt. undertaking- Annexure-VII			
13.	Details of the network coverage in the State of Punjab			

BID FORM FOR 20500 CONNECTIONS
Category I

(Amount in Rs.)

SN	Number Required	Services Required	Monthly Rate(including GST)	Total Monthly Price
1	20,500	Unlimited Local Outgoing Calls within the circle Activation of caller tune to be provided in the department from time to time on 20500 nos.		20500 X Rate
	20,500	Total		

Average Price = Total Price for all categories/20500

Only single rate must be given. No additional information has to be filled.

BID FORM FOR 6842 CONNECTIONS
Category II

SN	Number Required	Services Required	Monthly Rate (Basic Rate)	GST	Total Monthly Price(Including GST)
1	6000	Unlimited Local Outgoing Calls within the circle 5GB Monthly Data of 3G/4G speed as per availability			6000 X Rate
2	354	Unlimited Local Outgoing Calls within the circle 5GB Monthly Data of 3G/4G speed as per availability (To be given to Block level)			354 X Rate
3	338	Unlimited National Outgoing Calls 30 GB Data Monthly (To be given to District level)			338 X Rate
4	150	Unlimited National Outgoing Calls 30 GB Data Monthly 300 SMS per month (to be given to State level)			150 X Rate
	6,842	Total			

Average Price = Total Price for all categories/6842

Only single rate must be given. No additional information has to be filled.