

**GOVERNMENT OF PUNJAB**  
**DEPARTMENT OF HEALTH & FAMILY WELFARE**

No. COVID-19/NHM/Pb/21/ 10280

Dated: 08.03.2021

**ORDER**

**Capping of treatment Charges for self reporting COVID-19 patients availing treatment at Private Hospitals/Nursing Homes/Clinics on their own on payment basis by them**

Under the Epidemic Disease Act 1897 (COVID-19 Regulations 2020), it is hereby directed that treatment charges for COVID-19 patients who are self reporting and wish to avail treatment on their own on payment basis at all Private Hospitals/Nursing Homes/Clinics shall be as under;

These approved rates are applicable to residents of Punjab for self reporting patients to private institutions for management of COVID-19 on their own on payment basis by them

- I. The approved rates are applicable for isolation wards only. For special isolation rooms patient may be charged maximum per day per patient Rs. 4000/- over and above the private room charges of the hospital.
- II. For the patients with an insurance cover, any rates determined between the hospital and the TPA, insurance Company, Corporate employee shall apply.

**PART - I**

The private Hospitals/Institutions shall charge maximum per day package rates for COVID related treatments for self reporting patients in Punjab under various categories going on their own to private Hospitals/Institutes. The per day approved rates for Isolation beds, HDU and ICU beds respectively are as below:-

Category of hospitals	Moderate sickness	Severe sickness	Very severe sickness
	<b>ISOLATION BEDS</b> Including supportive care and oxygen*	<b>ICU <u>without</u> need for ventilator (HDU)*</b>	<b>ICU <u>with</u> ventilator care</b> (invasive /non-invasive)
<b>All Private Medical Colleges / Private Institutes with teaching program (DNB etc.)</b>	<b>10,000/-</b> (includes cost of PPE Rs. 1200/-)	<b>15,000/-</b> (includes cost of PPE Rs. 2000/-)	<b>18,000/-</b> (includes cost of PPE Rs. 2000/-)
<b>NABH accredited Hospitals, Private Medical Colleges without Post-graduation courses/DNB</b>	<b>9,000/-</b> (includes cost of PPE Rs. 1200/-)	<b>14,000/-</b> (includes cost of PPE Rs. 2000/-)	<b>16,500/-</b> (includes cost of PPE Rs. 2000/-)
<b>Non- NABH accredited Hospitals</b>	<b>8,000/-</b> (includes cost of PPE Rs. 1200/-)	<b>13,000/-</b> (includes cost of PPE Rs. 2000/-)	<b>15,000/-</b> (includes cost of PPE Rs. 2000/-)

*\* Patients on HNFC may be charged Rs.2000/- per day over and above the rates of oxygen supported bed*

1. The hospitals would follow the National/State guidelines on admission and management protocols of COVID-19 patients.
2. The rates for private hospitals beds would be all inclusive as a package. This will include, but not limited to: bed, food and other amenities, monitoring, nursing care, doctors' visits/consults, investigations including imaging, treatment as per the protocol for COVID-19 care and standard care for co-morbidities, oxygen, blood transfusion etc.

3. The package rates would include costs of medical care of underlying co-morbid conditions including supportive care and cost of medications thereof, for the duration of care for COVID. Since many of the COVID patients have conditions such as hypertension, diabetes, cardiovascular problems etc., the charges for medical care of such co-morbidities will be a part of the package. Emergency Interventions required for co-morbid conditions like CAD would be charged extra. Package would include short term haemodialysis (one dialysis) as a part of acute care during the current admissions. Patient requiring more dialysis due to AKI should be charged as per pre-fixed rates after mutual agreement. A patient already on maintenance dialysis (CKD) be charged as per pre-fixed rates after mutual agreement. CRRT if indicated to be charged as pre-fixed rates after mutual agreement and to be justified. *The cost of CT Chest may be charged as per notification of Government dated 19.11.2020 (copy attached)*
4. The rates would apply to standard care of COVID-19 patients as per the National/State Guidelines. The drugs like Tocilizumab or Remdesvir etc. are excluded from the package and to be charged as per MRP. These drugs to be given to the patients after expert review. Standard management of Co-morbidities would be covered.
5. The charges will not include the cost of COVID-19 diagnostic test(s) as well as certain specific tests like IL6 if needed, is excluded.
6. The proposed charges will apply to pediatric patients as well.
7. For pregnant women, costs for delivery (normal/C-section) and care of new born would be charged by the hospital extra as per prevailing rates of relevant packages.
8. There will be no compromise on the quality of clinical care services provided to the patients receiving services on the proposed package rates.
9. The charges of Plasma Therapy as per the Government guidelines.
10. Charges of advance hemodynamic support like ECMO / CRRT / Tracheostomy and major surgical procedure to be justified and are excluded from the package.

## PART – II

Patients with mild disease who do not want to go for home isolation or Government COVID Care Centers (Level-I) may opt for Health facilities/institutions/center on payment basis which may not be hospital but improvised isolation/ observation facilities created in Hospital/ non-hospital premises and the maximum rate of package for isolation at such centers shall be as follows:

<b>Hospital rates for per day of admission (in Rs.)</b>	
<b>Category of hospitals</b>	<b>MILD SICKNESS</b>
	<b>Isolation Including supportive care and oxygen</b>
<b>All Private Medical Colleges / Private Institutes with teaching program (DNB etc.)</b>	<b>Rs.6,500/-</b>
<b>NABH accredited Hospitals</b>	<b>Rs.5,500/-</b>
<b>Non- NABH accredited Hospitals</b>	<b>Rs.4,500/-</b>

This includes baseline investigations as per guidelines and co-morbidity (like Hemogram, CRP, RFT, SGOT/SGPT, RBS, Chest X-Ray, ECG, Urine routine examination).

1. Repeat sampling except blood sugar is exempted as per the requirement to be justified.
2. Provision and facility of shifting patient to higher category ward / ICU in case of emergency.
3. For pregnant women, costs for delivery (normal/C-section) and care of new born would be charged by the hospital extra as per prevailing rates of relevant packages.
4. There will be no compromise on the quality of clinical care services provided to the patients receiving services on the proposed package rates.
5. The rates for private hospitals rooms would be all inclusive as a package. This will include, but not limited to: bed, food and other amenities, monitoring, nursing care, doctors, visits/consults, investigations including imaging, treatment

as per the national / State protocol for COVID care level-I and standard care for co-morbidities, oxygen, blood transfusion etc.

6. If patient becomes sick and goes into more severe category of sickness, the patient shall be shifted to level II facility.
7. This is also inclusive of PPE kits and bio-medical waste disposables.

The prescribed rates are applicable with immediate effect.

This order supersedes the earlier orders issued in this regard.

Director, Health & Family Welfare, Punjab  
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Endst. No. COVID-19/NHM/Pb/21/10281-10324

Dated: 08.03.2021

**Copy to:**

1. All the Deputy Commissioners of Punjab.
2. All the Civil Surgeons of Punjab.

Director, Health & Family Welfare, Punjab  
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Endst. No. COVID-19/NHM/Pb/21/10325-30

Dated: 08.03.2021

**Copy to:**

1. OSD to Chief Secretary to Govt. of Punjab.
2. PS to Principal Secretary to Hon'ble Chief Minister, Punjab.
3. PS to Principal Secretary Medical Education and Research, Punjab.
4. PA to Mission Director, National Health Mission, Punjab.
5. PA to Managing Director, PHSC, Punjab.
6. PA to Director Health Services, Punjab.

Director, Health & Family Welfare, Punjab  
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